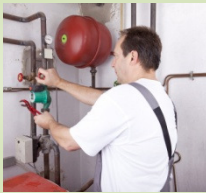


GAS Contractors and ServiceLink

Inspections, Planned Maintenance and Reactive Callouts



ServiceLink will generate planned maintenance jobs automatically. Load in the data at the start of the contract and ServiceLink will generate the visits. Invoicing can be either job based, or for annual inspection contracts done on a repeating basis e.g. monthly , quarterly etc.



Repair jobs are handled by users using the same screens and methods as PPM's – (after being input manually as opposed to system generated).

There is an interface to the mobile comms that is the same for PPM's and reactive, it will

1. Send jobs to mobiles
2. collect data about work done and inspection results
3. Print inspection reports e.g. LSR's and work reports
4. Create PDF's and attach them to jobs



The system maintains a **complete history** of site visits and quotes which can be easily accessed, to provide a easy way for staff to see what happened previously at any site. All job data is retained after a job is complete , who attended , materials used, PO's raised etc. A complete service history for each asset is stored, PPM's and reactive jobs.

There can be any number of assets per site.

These illustrations show some of the details held for each asset

Three overlapping screenshots of the ServiceLink Asset Details software interface. The top-left window shows the 'Asset Details' form with fields for Product (gas), Description (Gas Annual Service), Model (Service Combi Boiler), Serial Number, Location, Contract, Main Supplier, and Component of. The middle window shows the 'Asset Details' form with fields for Installed (07/08/2014), Defects Liability (07/08/2015), By (Installed by Smith & Sbons), Tested (08/08/2015), and Certificate Ref (cert321). The bottom window shows the 'Asset Details' form with fields for Next Service (15/05/2010), Last Service (15/05/2009), Frequency (364), Time Reqd (2 Hrs), Type (Days), Resource (not yet assigned), and Order No. It also includes a 'Service Instructions' section for Gas Annual Service and an 'Exclude Months' section with checkboxes for January through June.

Invoicing can be either time and materials , fixed price or SOR based. The system can raise invoices one per job, or multiple jobs invoiced to a client on one invoice , for example , at the end of each month.

Job costing uses the labour and materials information input for invoicing to provide costs and margin for each job, which is visible to users before a job is invoiced.